

ONBOARDING - YOUR JOURNEY WITH US



In response to the COVID-19 pandemic, schools are making the most of our virtual onboarding programme.

Here's how we make it work

With schools up & running in as little as 4 days, we will implement Firefly at a pace that works for you, enjoying immediate benefits and growing over time as you go further with the platform. Our award-winning services and support team works with you to achieve your goals, at a speed that's right for you.

The Firefly team were fantastic; we were onboarded and up and running within a week. We tied everything in with Office 365 and that integration's been great, a complete game-changer.

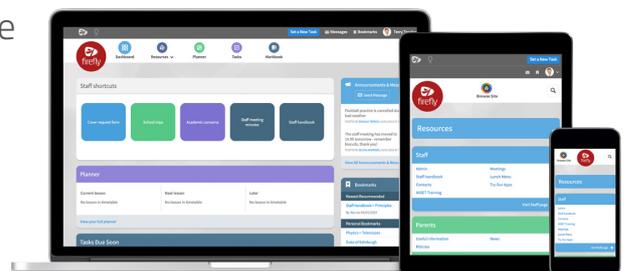
Richard Kirby
All Hallows School

First-rate process and there is a real buzz around the school from the staff. Thank you for all your help in bringing Firefly to Le Régent as it has been a very straight forward procedure and I have found the whole team extremely helpful taking the most of the resources available to them?

James Eales
Le Regent College

Our commitment to you

- 1 We will get you up and running in days not months
- 2 We will help you prioritise by defining what to do now, next and later
- 3 We will keep guiding you through bespoke planning, training & review sessions



PARTNERING WITH FIREFLY - THE CONFIDENCE TO GO FORWARD

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Always there to support and help you grow

We are experts - with educators in every department - and have a deep understanding of how to solve YOUR problems. Joining Firefly means you will have access to our customer success & support teams as well as our vibrant community of schools.

- Our dedicated **customer success managers** support you from day 1 and are invested in making sure you utilise Firefly to its full potential
- Our team of **learning consultants**, will support you in all your onboarding and training needs
- Our award winning **technical support team**, available M-F, 8am Sydney AEST to 6pm UK BST via phone or email
- Our Help Centre: helpcentre.fireflylearning.com providing guidance for beginners and inspiration for expert users
- Our amazing community bubbling up with ideas and best practices: community.fireflylearning.com

We are trusted by hundreds of schools around the world



@fireflyteam



@fireflyteam



Firefly Learning